



Pearl Securities Limited

Corporate Member:  
Pakistan Stock Exchange Limited.  
Accredited Member FMAP  
Pakistan Mercantile Exchange Limited  
www.pearlsecurities.com

### CUSTOMERS GRIEVANCES DETAIL

Quarter ended September 30, 2018

Sr. #	Particulars	Number
1	Number of customer grievances on June, 2018	Nil
2	Number of customer grievances received during the quarter	Nil
3	Number of customer grievances redressed during the quarter	Nil
4	Number of customer grievances unresolved as on September 30, 2018	Nil
	Number of customer grievances unresolved beyond three months of the receipt	Nil
	Reasons for delay (Complaint-wise):	
5	1.	
	2.	
	3.	
	Add more reasons, if needed	

COMPLIANCE OFFICER

Registered Office: Suite # 204, 2nd Floor, Business & Finance Centre, Opp State Bank, I.I. Chundrigar Road, Karachi-Pakistan. PABX: (92-21) 32461468-70 Fax: (92-21) 32473951

Stock Office: Suite 137, 3rd Floor, Stock Exchange Building, Karachi-Pakistan. Phone: (92-21) 32446651-54 Fax: (92-21) 32446655

Lahore Office I: Suite # 218, 2nd Floor, Siddiq Trade Centre, 72 Main Boulevard Gulberg, Lahore-Pakistan. Tel: (92-42) 35781812-13 Fax: (92-42) 35781814

Lahore Office II: Suite # M-3, Lahore Stock Exchange Building.19. Khayaban-e-Aiwan-e-Elqbal, Lahore-Pakistan. Tel: (92-42) 36300540-43

Peshawar Office: Ground Floor, State Life Building Peshawar Cantt, Peshawar-Pakistan. Phone: (92-91) 5254100 Fax: (92-91) 5254107

Islamabad Office: Suite # 1011, 10th Floor, Islamabad Stock Exchange Towers, Blue Area, Islamabad. Phone: (92-51) 2895066

Mardan Office: Suite # 57 & 60 Cantonment Plaza Mall Road Mardan-Pakistan. Phone: (92-937) 861034 Fax: (92-937) 870052

Kohat Office: Near Central Science College University Road Chakkar Kot Kohat. Phone: (09-22) 866365